



Women's Interpreting Service



Trained in Safeguarding, Health & Safety

Employing local minority ethnic women



Women's Social Enterprise

Fully trained in Community Interpreting Level 2

Tameside Based

Trained in localservices



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Hyde Healthy Living Centre
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Mon-Fri, 9:30-3

 /DiversityMNW
 @DiversityMNW

www.diversitymattersnw.org.uk

Company Registration No. 6442869
Charity Registration No. 1125544



About DMNW

- DMNW is an award winning independent local charity based in Tameside. It exists to combat health inequalities, social exclusion and to promote community cohesion. Our work is centered around education, employment, health & wellbeing, advice, and women's crisis support.
- We have a proven track record of bridging the gap between services and people and partnership working. Building trust in a community since 2007 which other agencies hardly reach. We have the skills, expertise, and experience to provide services, advocacy, and support. We harness multiple language skills in Punjabi, Urdu, Hindi, and Bangla.
- We work collaboratively with women from South Asian communities, working to remove barriers, enabling them to access the services and support they need and develop their confidence, learning, and skills. So that they can move on to further education, training or employment if they want to.
- Being placed in the heart of Hyde's Bangladeshi community we have the knowledge and understanding of community issues and the challenges faced including the language and cultural factors. We provide support in a culturally sensitive manner and in a safe environment.
- We have support from over 40 volunteers at any one time, mainly women from South Asian backgrounds.

"Absolutely invaluable service, DMNW has guided us to improve our diversity and reach to minority ethnic residents of Tameside, they have been a valuable partner in enabling this". **Being There.**

"We currently have very little in place for BAMER women, DMNW is pivotal for this engagement". **Growth Company.**

"It is very useful to have professional bilingual staff supporting us to access other services, I have my confidence back". **Access Support Service, Beneficiary.**

"Without the language support, I would not be able to get help to start my business and earn a little for my family". **Women's Digital Entrepreneur participant.**

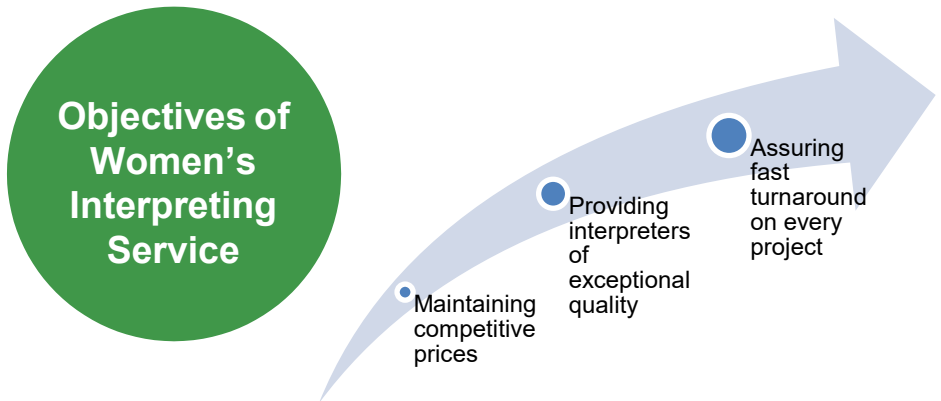
Service

We can offer you the following services:

- ✓ **Competitive Prices**
- ✓ **Simultaneous Translation and Interpretation.**
- ✓ **Face to Face Interpretation Services both 1:1 and group**
- ✓ **Telephone / Zoom / Teams Interpretation Services**
- ✓ **Translation, Transcription**
- ✓ **Proofreading**

Our mission for this service, is to provide a community Interpreting service to meet the appropriate communication needs of all clients, supporting organisations to promote equality and equity of access to their services.

Our aims are to empower communities by removing language barriers and enabling equal and equitable access to information and public and customer services, provide a high quality professional and confidential service, invest in the local economy by creating jobs and training opportunities for people in local communities that are identified as furthest from the labour market, support our charitable projects by providing an alternative income stream.



Languages Supported

We offer a pool of trained interpreters who are qualified to a minimum level 2 in Community Interpreting, Adult Safeguarding, Health & Safety and have an awareness of local services. We currently provide interpreters in the following languages:

Bengali /
Sylheti
Dialect

Urdu

Hindi

Punjabi

Social Value Model

- ❖ To provide equity and access to all service users or customers
- ❖ To deliver services to the highest standards of care and treatment regardless of race, culture, gender, age, disability, religion, or socio-economic status
- ❖ To employ staff locally, investing in the local economy in Tameside
- ❖ To provide employment and training opportunities to women from South Asian communities who face multiple barriers when entering the labour market.
- ❖ To provide accessible community-based interpreting

Booking Process

We require a minimum of 48 hours' notice.

Emergency bookings will be considered and will be dependent upon availability. Costs will be dependent on the service requirements.

For enquiries, quotes and bookings please contact:

Rehana Begum: CEO

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