

The logo for Diversity Matters North West is centered in the upper half of the page. It consists of a large green circle containing the words "Diversity Matters" in white, bold, sans-serif font. Below this, the words "North West" are written in a smaller, yellow, sans-serif font. To the right of the main green circle are three smaller circles in shades of green and yellow, arranged in a descending line.

Diversity Matters

North West

Diversity Matters North West Ltd (DMNW) External Training Offer

A large, circular, blurred image occupies the lower half of the page. It shows a classroom setting with several people. In the foreground, a young girl wearing a light blue hijab and a beige uniform is looking down, focused on writing in a notebook with a pencil. In the background, a man in a dark suit is standing and pointing at a whiteboard. Other students are visible, some sitting at desks and others standing. The overall atmosphere is one of a busy, educational environment.

January 2026

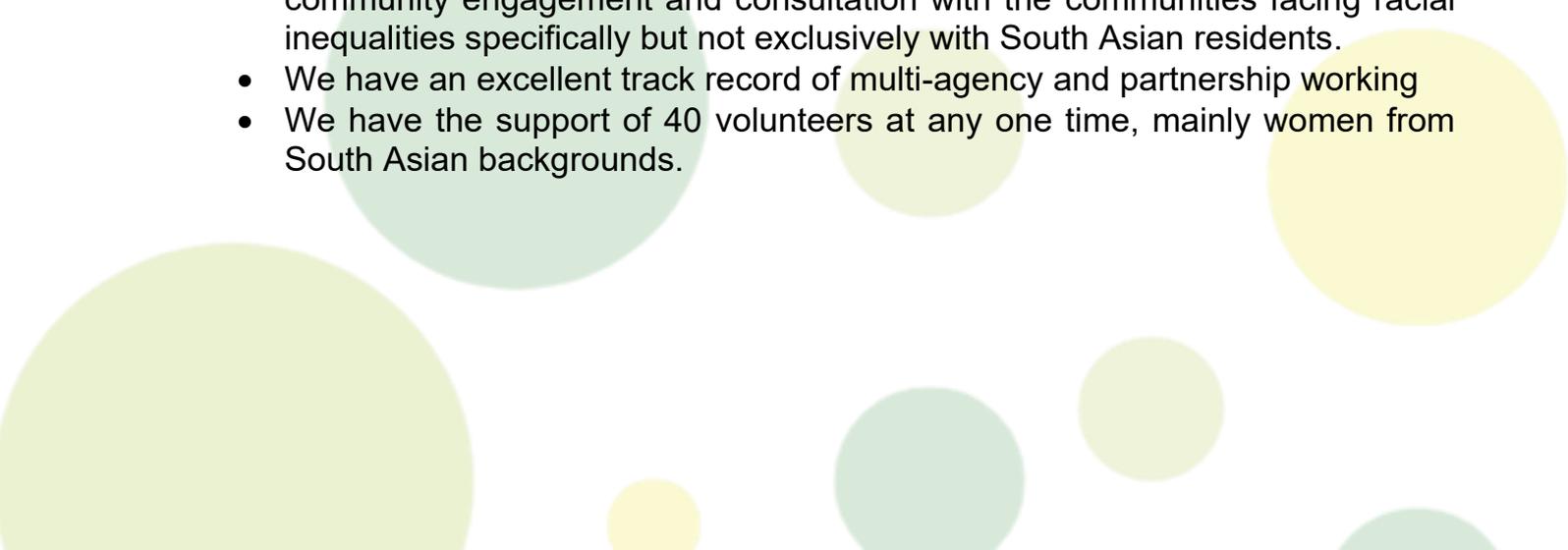
About DMNW

We are an award winning independent local charity, set up in 2007 to combat health inequalities, social exclusion and to promote community cohesion. Our work is centred around education, employment, health & wellbeing, advice, information and women's crisis support.

Our unique selling proposition is working with seldom heard, communities experiencing racial inequalities across the borough of Tameside. Our services are targeted at all residents in Tameside with a focus on women from Bangladeshi and Pakistani heritage. Building trust in a community since 2007 which other agencies hardly reach. We have the skills, expertise, and experience to provide services, advocacy, and support to develop confidence, skills and to enable them to move on to further education, training or employment.

Why DMNW

DMNW's unique selling proposition:

- Expertise and experience of working with communities experiencing racial inequalities, specifically with South Asian residents, to raise awareness of health and wellbeing as well as promoting other agency services to the community.
 - Expertise and experience with working with vulnerable and seldom heard women from marginalised backgrounds
 - Being placed in the heart of the Bangladeshi community we have the knowledge and understanding of community issues and the challenges it faces including the language and cultural factors.
 - We provide support in a culturally sensitive manner and in a safe environment.
 - We have been able to harness multiple language skills through staff and volunteers; Punjabi, Urdu, Hindi and Bangla.
 - We have a staffing team that represents the community we serve, recruited from our 'Grow our own' policy.
 - We have a proven track record of bridging the gap between services.
 - We adopt a community led, coproduction approach to deliver effective community engagement and consultation with the communities facing racial inequalities specifically but not exclusively with South Asian residents.
 - We have an excellent track record of multi-agency and partnership working
 - We have the support of 40 volunteers at any one time, mainly women from South Asian backgrounds.
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Training Offer*

WORKFORCE DEVELOPMENT

Culture and Faith Awareness in South Asian Communities: (1 full day)

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| <ul style="list-style-type: none"> ✚ Background of the community & culture (South Asian / Bangladeshi) ✚ Culture vs Faith ✚ Etiquettes ✚ Women | <ul style="list-style-type: none"> ✚ Celebrations & Festivities ✚ Myth busters ✚ Engaging & Communicating ✚ Barriers to accessing service ✚ Any pre-required elements identified by organisation |
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Domestic Abuse awareness in South Asian Communities: (1 full day)

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| <ul style="list-style-type: none"> ✚ What is Domestic Abuse ✚ What is Coercive control ✚ The Law ✚ Community Beliefs vs Religion ✚ What is Honour based abuse ✚ What are arranged and forced marriages | <ul style="list-style-type: none"> ✚ Real case examples ✚ Signs and Symptoms ✚ Support Services ✚ Any pre-required elements identified by organisation |
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Introduction to Co-Production: (half a day)

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| <ul style="list-style-type: none"> ✚ What is Co-pro and what it isn't? ✚ Why you should do this – theories and principles. ✚ Impact of successful Co-Pro | <ul style="list-style-type: none"> ✚ Who is involved, where is this done and when we should adopt this model? ✚ How this can be achieved ✚ What can you do in your roles |
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Inclusive Volunteering: (half a day)

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| <ul style="list-style-type: none"> ✚ What inclusive volunteering means ✚ Recognise the importance of faith and culture ✚ Identify barriers to volunteering and engagement | <ul style="list-style-type: none"> ✚ Gain strategies for inclusive engagement in sports volunteering ✚ Build confidence to reach and engage diverse volunteers |
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Domestic Servitude - The link between domestic abuse and domestic servitude: (half a day)

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| <ul style="list-style-type: none"> ✚ Increase understanding of Domestic Servitude (DS) and Modern Slavery (MS) ✚ Explore differences between Domestic Abuse (DA) and Domestic Servitude (DS) ✚ Clarify DS and DA legislation and practice | <ul style="list-style-type: none"> ✚ Highlight cultural competence in identifying DS ✚ Improve professional response and safeguarding ✚ Introduce the National Referral Mechanism (NRM) |
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Community Researchers & train the trainer – for engagement with communities where English is not their first language: (1 full day)

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| <ul style="list-style-type: none"> ✚ Role, skills and responsibilities of Community Research and Researchers ✚ The Importance of Community Engagement | <ul style="list-style-type: none"> ✚ Choosing the Right Type of Research Method ✚ Data collection, analysis and reporting |
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GDPR for VCSE groups: (half a day)

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| <ul style="list-style-type: none"> ✚ Understand what GDPR is ✚ Have an increased knowledge of the law which allows for personal data to be collected | <ul style="list-style-type: none"> ✚ Be aware of people's rights when organisations collect data ✚ Be more confident with regards to what you need to do to keep people's personal data safe. |
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COMMUNITY LEARNING OFFER

Pre – Volunteering: (3 half day training)

Increase awareness and knowledge of volunteering

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| <ul style="list-style-type: none"> ✚ What is volunteering. ✚ The Law. ✚ Benefits of volunteering. ✚ Expectation of volunteers and the organisation ✚ Identifying skills | <ul style="list-style-type: none"> ✚ Team Working ✚ Equality & Diversity ✚ Where to go for volunteering ✚ Individual Learning Plan (if required) |
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Confidence Building: (2 half day training)

To increase self – confidence. Will cover:

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| <ul style="list-style-type: none"> ✚ What is confidence ✚ Confidence cycle ✚ How confident are you ✚ Lack of confidence & its impact ✚ Recognising confident people | <ul style="list-style-type: none"> ✚ How to feel more confident ✚ Visualising ✚ Presentation Skills ✚ Individual Learning Plan (if required) |
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**Pehchaan: Accredited

For victim survivors to gain a deeper understanding of the dynamics and effects of domestic abuse

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| <ul style="list-style-type: none"> ✚ Understanding Domestic Abuse and Coercive Control ✚ Understanding Perpetrator Behaviour ✚ Domestic Abuse and Its Impact on Children | <ul style="list-style-type: none"> ✚ Trauma, Abuse Cycles, and Diverse Experiences ✚ Safety, Legal Protection, and Support ✚ Healthy Relationships and Future Safety |
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ADDITIONAL INFORMATION

*Our rates are very competitive, and the training can be adapted to suit your organisation's needs for example, delivered in 2 half day sessions rather than 1 full day.

Our structured training packages are practical, using a range of delivery and facilitation techniques to engage all delegates and caters for their individual learning styles, this includes the use of case studies, discussions, activities, PowerPoint and videos.

Our training evaluation captures the views of delegates and allows the opportunity to report the effectiveness and quality of the overall course.

Price includes:

- Planning and prep including, consultation with organisation prior to delivery of the training to ensure that our offer meets the needs of the organisation, identifying any issues or specific concerns to address during the training.
- Online or face to face delivery (room hire, refreshments etc will need to be covered by the host organisation)
- Training materials including attendance certificates upon successful completion

Unless stated, training is not accredited. Materials and content have been created using both lived in and learnt experience working in the local communities of Tameside.

Prices / Costs *(Negotiable)*

Organisational Training (for non – accredited training)	
Full Day: £1500 (6hours – incl. breaks)	Half Day: £800 (Up to 3.5hours – incl. breaks)
Costs are based on having up to 15 Learners. Additional learners are costed at: £90 each. Prices are inclusive of VAT.	

Organisational Training (for accredited training) **
Please contact for more information and pricing.

Contact Details

For enquiries, quotes and bookings please contact:

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